# GOVERNMENT CONTRACT CHANGES

#### **Protecting Your Bottom Line**

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# <u>Overview</u>

 What are "changes" to government contracts?

How do lawyers think about changes?

How does this affect me?

# <u>Overview</u>

**A**dministration of Changes

**B**asic Changes

**C**onstructive Changes

**Documentation of Changes** 

#### **Administration of Changes**

- The "Changes" Clause
- Formal Modifications
  - Mutual Agreement / "Bilateral"
  - Unilateral changes by the Government
- "Continue to Work" Provision

#### **CHANGES**

**A**dministration of Changes

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**Documentation of Changes** 

- Changes clause allows changes "within the general scope" of the contract
- Does not allow a "cardinal change"





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Change a truck to a car?





- Change the truck's diesel engine to a gasoline engine?
- American Air Filter
   Co. (GAO)





 Change from round headlights to square?



 Understand that you do not have to accept changes beyond the "general scope" of the contract

 Advise your contract administrator / legal department where changes are substantial

#### **CHANGES**

**A**dministration of Changes

**B**asic Changes

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**Documentation of Changes** 

# **Constructive Changes**

 Where the government changes the contract but won't admit it

You must learn to spot these changes

# **Constructive Changes**

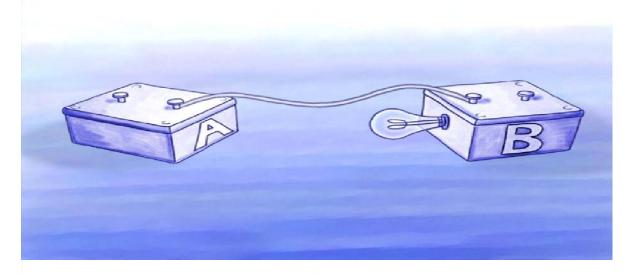
- To protect the company's interests it is critical to:
  - Identify the Change Promptly
  - Put the Government on notice
  - Demand money and time

# **Constructive Changes**

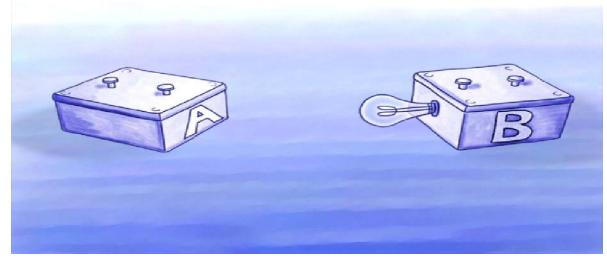
- Four Basic Types:
  - Changes to Express Contract Terms
  - Defective Specifications
  - Interference
  - -Failure to Cooperate

#### **Changes to Express Contract Terms**

 Government says contract requires Box A and Box B connection



You say it doesn't



#### **Changes to Express Contract Terms**

- Is the Contract Clear?
- Remember:
  - Specifications
  - Drawings
  - Industry Standards
  - MIL-SPECS
  - Other referenced documents

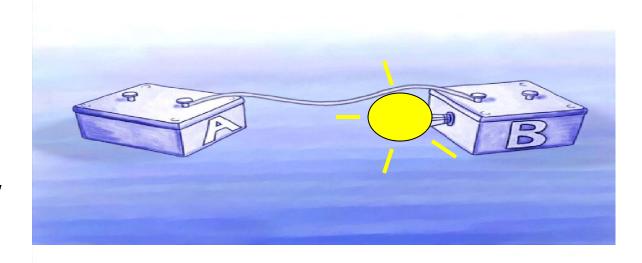
#### **Changes to Express Contract Terms**

- Duty to inquire if there is an ambiguity
  - Be thorough when reviewing the bid package
- Don't just rely on the "order of precedence" clause in the contract

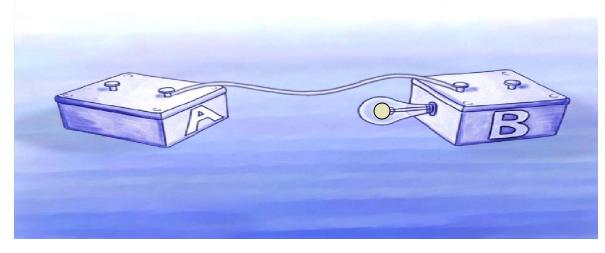
 Government specs tell exactly how to build the product ("Design Specs")

Government design does not work

 Gov't Spec: connect Box
 A to B and it
 will give 10kw
 of power



 Reality: gives only 5kw

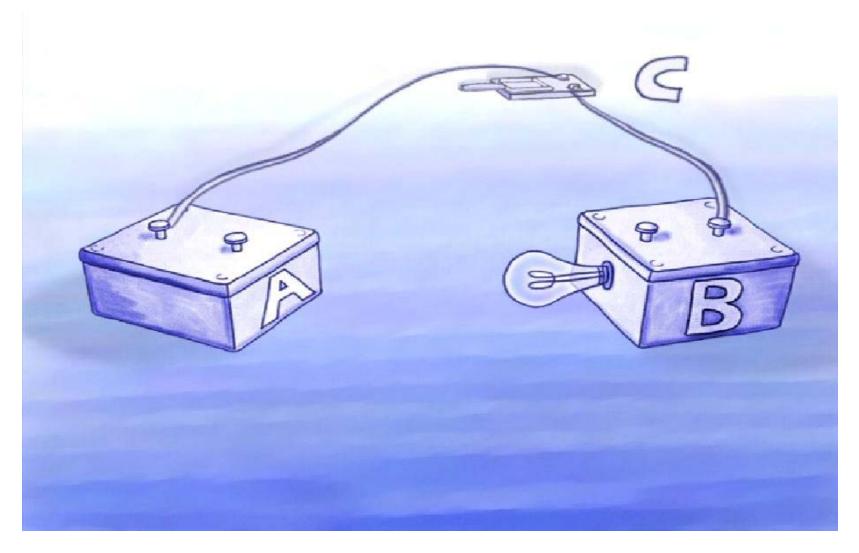


 Government bears the risk that its specifications are defective, not the Contractor

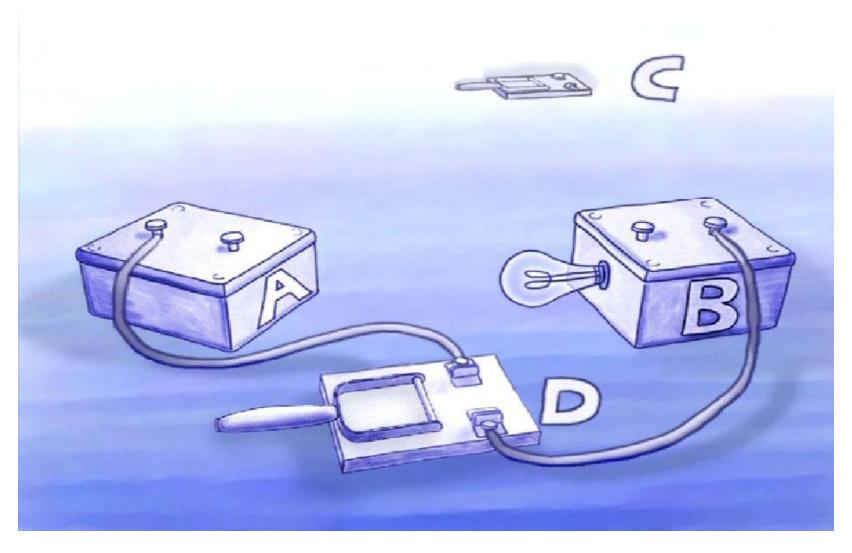
 Note: Contractor can't have known this was a problem before bidding

 What about your own improvements to government design specifications?

# Government Specification:



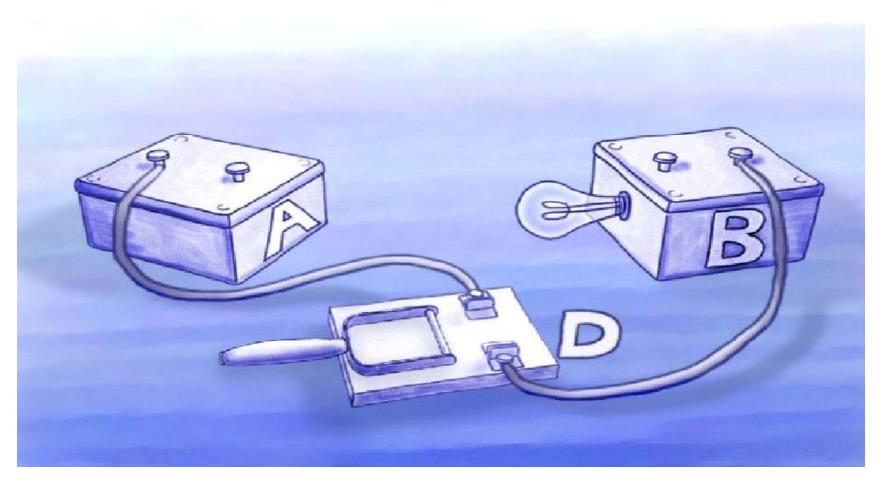
# Your Improvement:



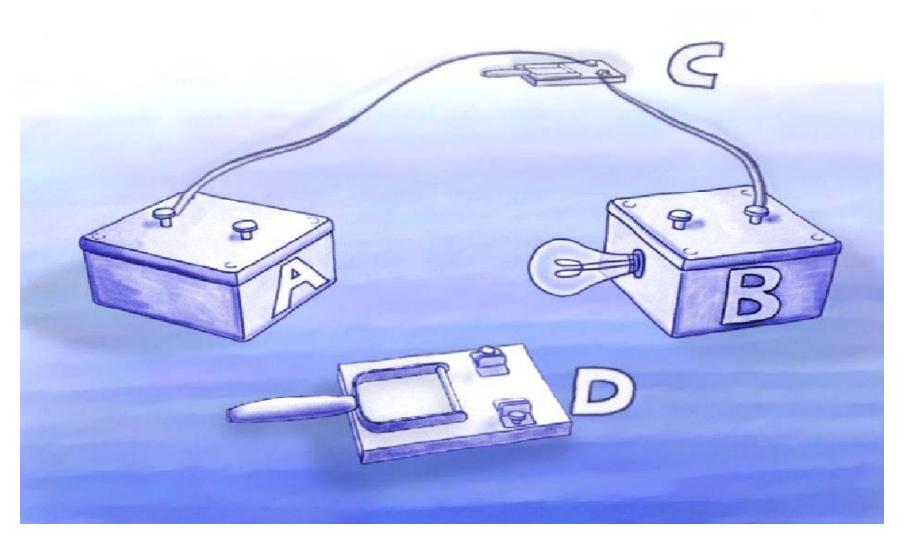
- Before making changes to government specs (even improvements):
  - Notify the government
  - Get permission
- Potential for sharing the savings under a Value Engineering clause

- Where the government's actions interfere with your ability to perform the contract
- May occur where there are design specs or where there are performance specs

#### Your plan / the "better" way:

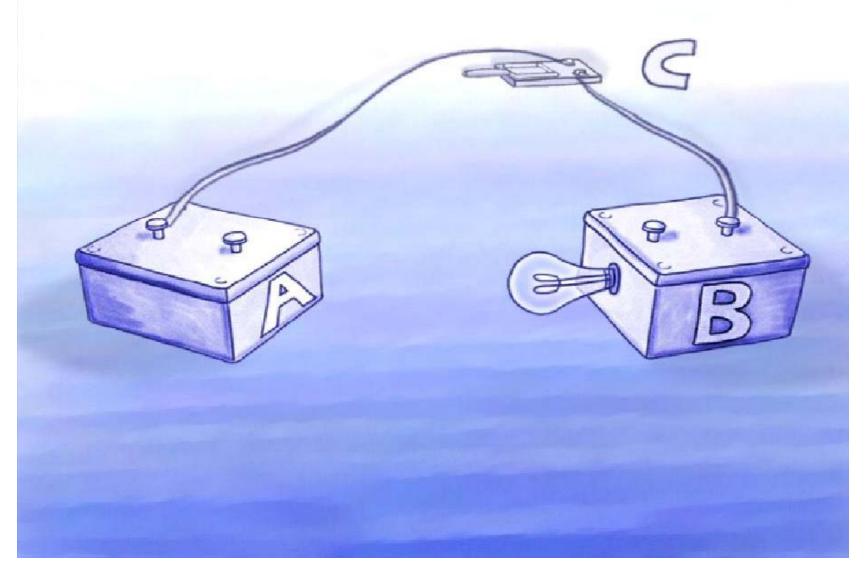


#### COTR's Demand:

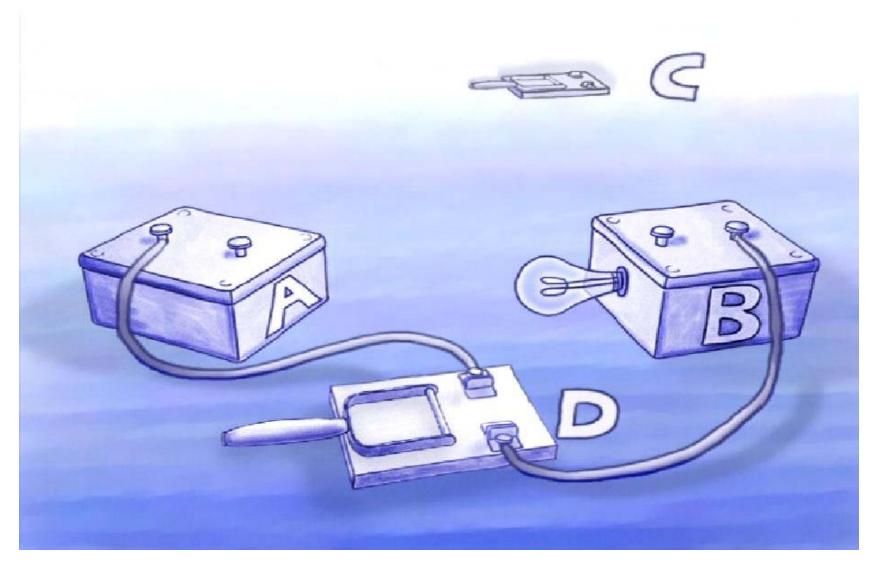


- When the government oversteps its authority and demands something you are not required do:
  - Do not just quietly follow the COTR instruction
  - Tell the government its demand is a change to your plan
  - Tell the government you will incur extra cost

#### Reverse the situation—You plan the "worse" option:



#### • COTR Suggestion – the "better" way:



#### **Some Considerations:**

 Does your design conform to the contract requirement as written?

Will the change cost you money?

#### Remember:

 You are obligated to comply with the contract specifications.

 You are NOT obligated to make every possible improvement to the product.

#### Other common types of interference:

- Overinspection
- Disruption of work
- Failure to reasonably respond

# Failure to Cooperate

#### Some common examples:

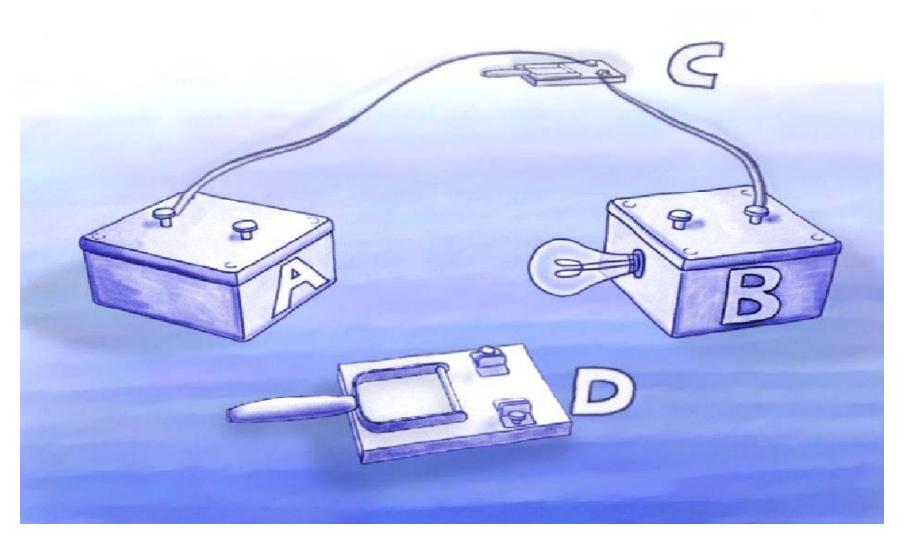
- Not disclosing relevant information
- Not providing promised facilities
- Hindrance by other contractors
- GFP / GFE / GFM

## **Constructive Acceleration**

 Where you deserve more time to complete performance, but the government won't allow it

Generally occurs in conjunction with other changes

### COTR's Demand:



**A**dministration of Changes

**B**asic Changes

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**Documentation of Changes** 

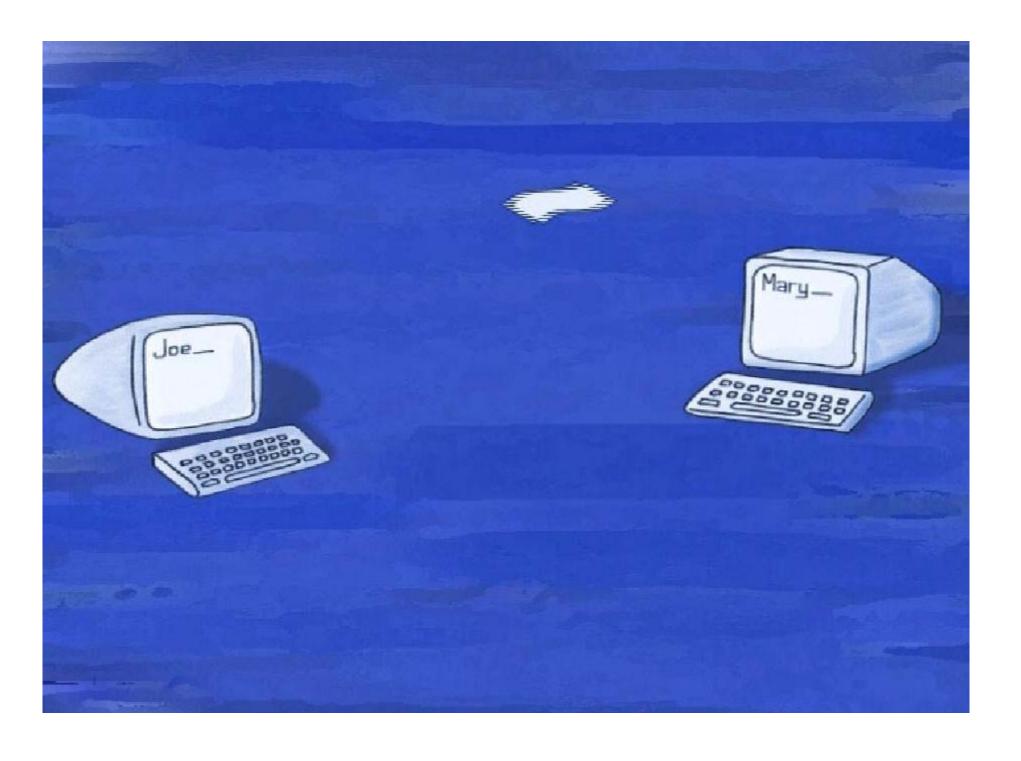
 When you first identify a change to the contract – focus on both <u>external</u> and <u>internal</u> documentation

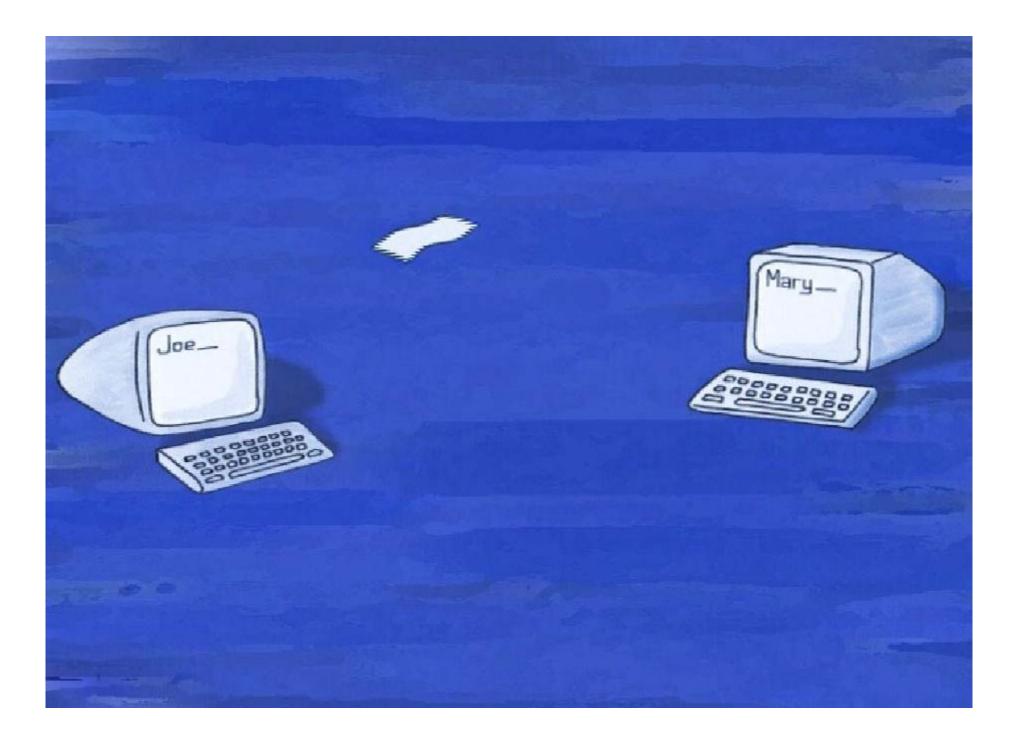
### First Steps: External Documentation

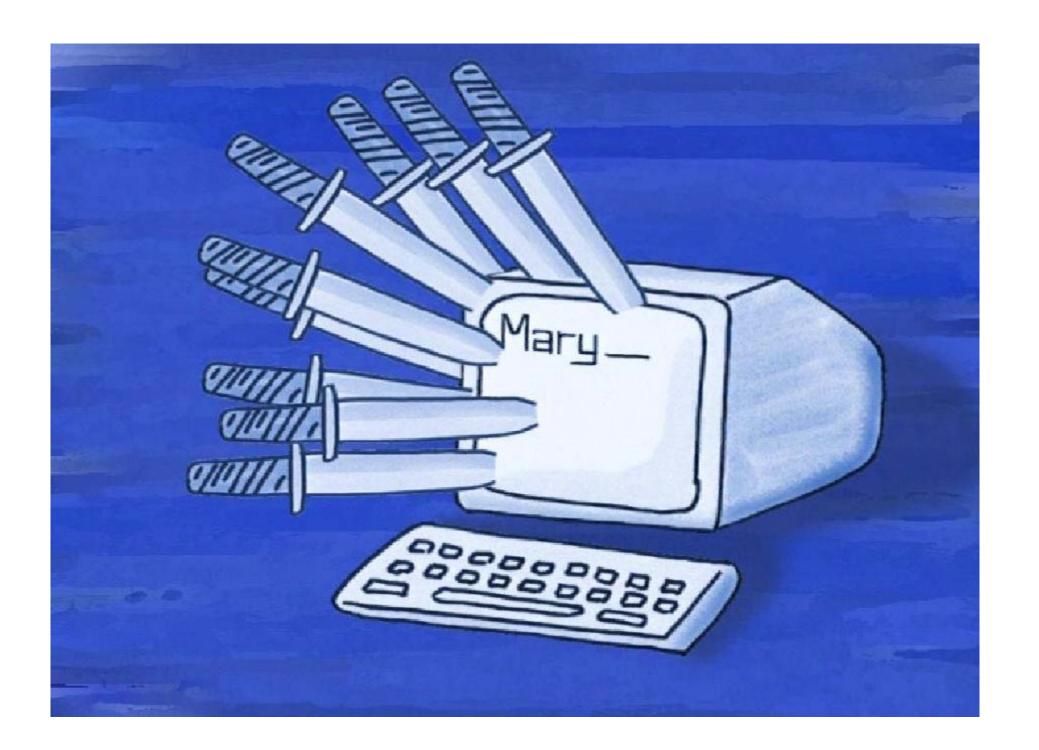
- Timely notify CO of the company's position regarding the change
- "Notification of Changes" clauses
- Critical to keep your Contract Administrator involved and up to date
- Make it clear you are not volunteering to do the extra work

### **First Steps: Internal Documentation**

- Can be just as important as the external communications
- Your communications may be part of the record in court









### **Internal Documentation**

- Avoid backstabbing communications
- Record government actions
- Inform the contract administrator promptly
  - timely notice to government
  - advantages to filing a claim early (even if all the costs of the change are not yet incurred)

### **Documentation Generally**

- The more timely and complete, the more likely the company will recover
- Protecting your right to recover is not always easy, but it is important

### **Preparing for a Claim**

- The Contract Requirements
- -Government Actions / Omissions
- Additional Work
- -Increased Costs

### **Government Actions / Omissions**

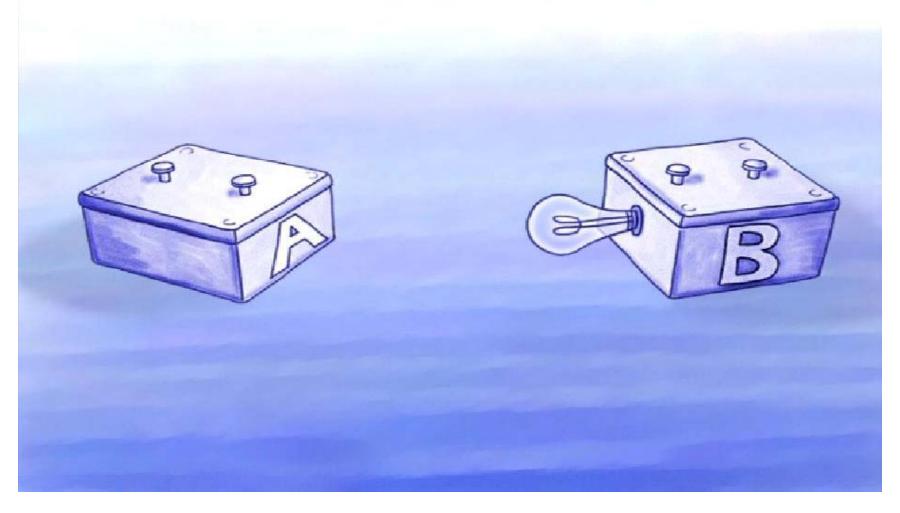
- Many ways to do this
  - Internal memos, email, daily logs, etc.
- Contemporaneous records
- Records of timely notice to government

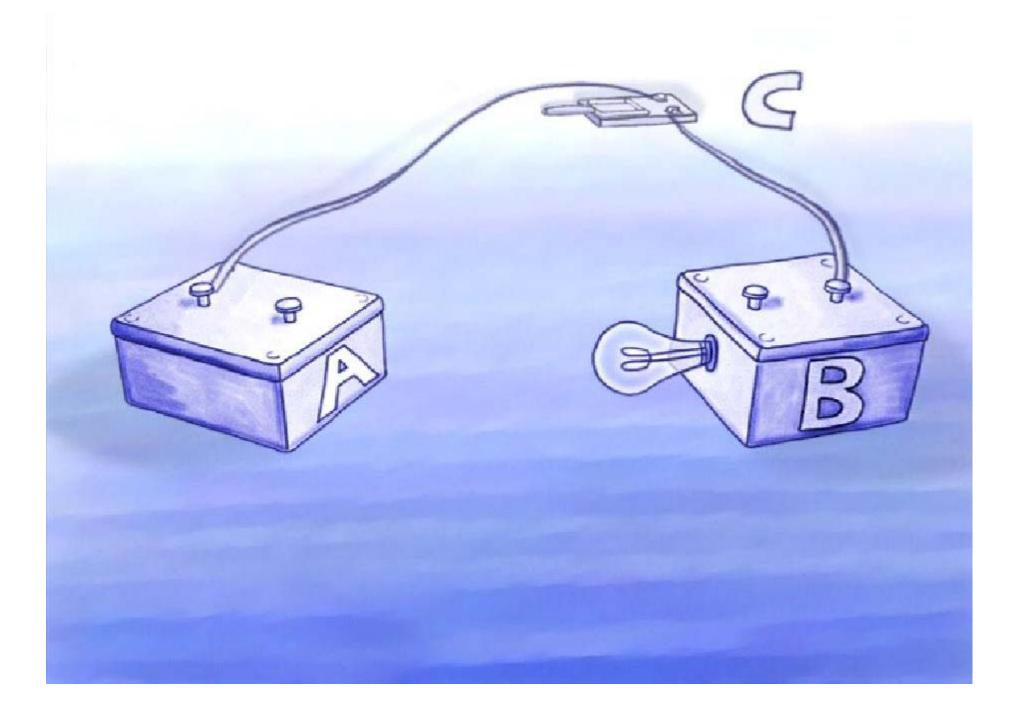
### **Types of Increased Work / Costs**

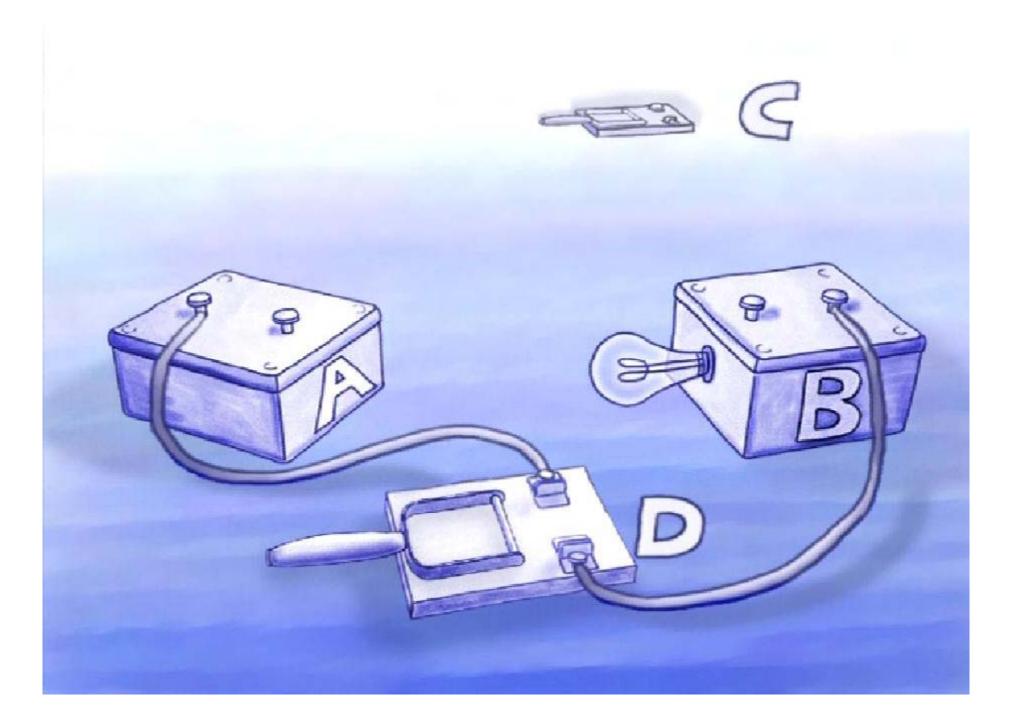
Direct Effects

Indirect Effects

### Example: "Connect box A and box B electrically."







#### **Direct Effects**

- Labor / Overhead
- Material
- Subcontractor Costs
- Rework
- Other Costs

### **Indirect Effects**

- Delays
- Constructive Acceleration
- Disruption

# Direct Effects and Indirect Effects

### **Tracking the Added Work**

- For added work, you must take steps to identify and track:
  - Nature
  - Timing
  - Extent
- Creating internal records through memos, email, logs, diaries, etc.

### **Tracking the Costs**

- Change Order Accounting Clauses
  - apply to formal changes
- Constructive Changes are harder to track
  - often late recognition
  - consider charge numbers once identified
  - estimates may be needed
- KEY = Early identification and coordination

- DO check and compare all documents included or incorporated by reference in the solicitation.
- DON'T assume the "order of precedence" clause means you don't have to worry about lower-precedence documents.

 DO ask the government to clarify any ambiguity or conflict in the solicitation documents.

 DON'T assume you will get paid for any work you didn't price in your bid.

 DO be on the lookout for changes outside the "general scope."

 DON'T confuse "outside the scope," or extra work, with "outside the general scope."

 DO communicate with your contract administrator during performance, early and often.

 DON'T assume the contract administrator can clean it up later if it becomes a problem.

 DO give notice of government action or inaction that causes extra work or delay.

 DON'T assume the government will agree with you if you decide to bring it up later.

 DO be responsive to government requests and direction.

 DON'T volunteer to do it for free or assume it will be a "no cost" exercise.

• **DO** communicate your position to the government.

 DON'T assume the government doesn't like to get something for nothing.

 DO make a record of government responsibility for extra costs or delay.

 DON'T write memos blaming others in the company.

 DO ask the government if it wants a product improvement.

 DON'T include the improvement without telling the government and then expect the government to pay for it.

 DO understand that changes impact the company's profitability.

• **DON'T** assume that any given change is insignificant or inconsequential.

 DO promptly document the nature, timing, and extent of changed work.

 DON'T delay or assume that someone else will prepare this documentation for you.

 DO identify all additional work required to implement the change.

DON'T overlook the indirect effects.

- **DO** check with your contract administrator regarding any contractual change order accounting requirements.
- DON'T assume the company's accounting system will automatically identify and track the cost of changed work.

