

CBCA Electronic
Docketing System
(EDS)
Non-Agency Party
Representative User
Manual

December 2024

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#### 1.0 Introduction

The Electronic Docketing System (EDS) for the Civilian Board of Contract Appeals (CBCA) is an automated system that allows parties to file and access documents electronically and to view case files. Initially, EDS will be used for cases filed pursuant to the Contract Disputes Act (CDA), 41 U.S.C. §§ 7101-7109, and requests for arbitration under Section 423 of the Robert T. Stafford Disaster Relief and Emergency Assistance Act (Stafford Act), 42 U.S.C. § 5189a(d), as amended by Section 1219 of the Federal Aviation Administration Reauthorization Act of 2018, Pub. L. 115-254, to resolve disputes between the Federal Emergency Management Agency (FEMA) and applicants for public assistance disaster grants. Other cases will continue to be filed via email, consistent with the procedures found in the Board's rules which can be found on the Board's website at http://www.cbca.gov. Protected material in CDA appeals must not be filed using EDS unless the judge has entered a protective order in the case. Confidential materials in FEMA arbitrations should be identified as such upon filing. Classified material cannot be filed through EDS.

EDS is intended to be easy to use. A filer creates a document using conventional word processing software and converts it to a Portable Document Format (PDF) file. After logging into EDS, the filer enters basic information relating to the document, attaches the PDF file, and submits it to the CBCA. A notice verifying receipt of the filing is automatically generated and emailed to the other parties.

## 1.1 Scope

This manual provides instructions for using the CBCA EDS. For the CBCA's rules of procedure or other information pertaining to the CBCA, please visit the CBCA's website at <a href="https://www.cbca.gov">https://www.cbca.gov</a>. If you need assistance in utilizing EDS, please contact the CBCA's clerk at (202) 606-8800 or <a href="mailto:cbca.gov">cbcaclerk@cbca.gov</a>.

## 2.0 Getting Started

The CBCA EDS site is located at: <a href="https://eds.cbca.gov">https://eds.cbca.gov</a>.

By utilizing the EDS site, users understand and agree that:

- You are accessing a U.S. Government information system, which includes

   (1) this computer, (2) this computer network, (3) all computers connected to
   this network, and (4) all devices and storage media attached to this network or
   to a computer on this network.
- This information system is provided for U.S. Government-authorized use only.
   Unauthorized or improper use of this system may result in disciplinary action, as well as civil and criminal penalties.
- You have no reasonable expectation of privacy regarding any communications or data transiting or stored in this information system. At any time, the Government may, for any lawful governmental purpose, monitor, intercept, search, and seize any communication or data transiting or stored on this information system. Accordingly, the following personal identifiers should be excluded or redacted from all filings, unless otherwise directed by CBCA:
  - Social Security Numbers. If an individual's social security number must be included in a filing, only the last four digits of the number should be used.
  - 2. Dates of Birth. If an individual's date of birth must be included in a filing, only the year should be used.
  - 3. Financial Account Numbers. If a financial account number is relevant to a filing, only the last four digits of the number should be used.
  - 4. Personal Mailing Addresses. If a personal mailing address is also the business address of a party or a party's representative, it should not be excluded or redacted.
- Any communications or data transiting or stored in this information system may be disclosed or used for any lawful government purpose.
- Your consent is final and irrevocable. You may not rely on any statements or informal policies purporting to provide you with any expectation of privacy regarding communications on this system, whether oral or written.

Use one of these supported web browsers to access the EDS site:

- Google Chrome
- Firefox
- Safari
- Microsoft Edge

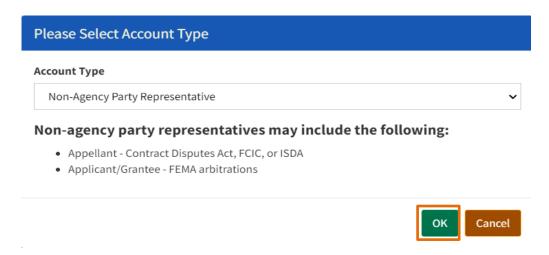
## 2.1 Register as a User

Anyone wishing to file a case must be a registered user.

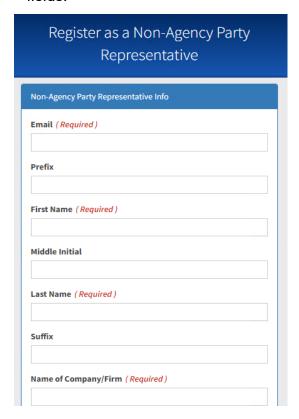
1. On the login page, select the **Register as a new User** button.



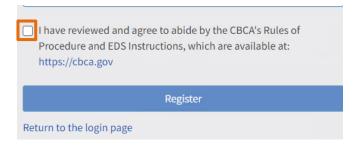
In the Please Select Account Type pop-up, the Account Type default is Non-Agency Party Representative. Leave the default, and select OK.



3. In the **Register as a Non-Agency Party Representative** screen, complete all fields.



4. Check the box next to "I have reviewed and agree to abide by the CBCA's Rules of Procedure and EDS Instructions, which are available at:"



5. Select Register.



The Rules of Behavior will then appear. Read the rules and select I Agree to complete the registration process.

#### **Rules of Behavior**



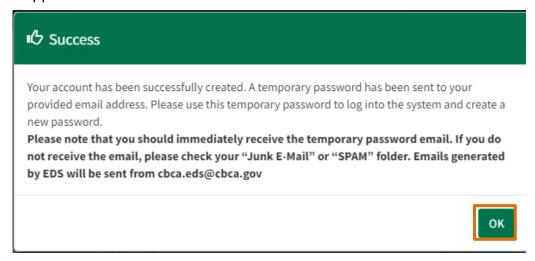
- PURPOSE. These Rules of Behavior apply to EDS users. Their purpose is to ensure that system users abide by the security requirements and
  procedures needed to protect EDS and its system users' information. It is also intended to help raise security awareness and inform system
  users about security policies and procedures.
- POLICIES. National policy requirements regarding information systems are stated in the Federal Information Security Modernization Act of 2014 (FISMA), 44 U.S.C. Chapter 35; the Computer Fraud and Abuse Act, 18 U.S.C. 1030; and OMB Circular A-130, Managing Information as a Strategic Resource.
- 3. This notice applies to EDS users.
- 4. UNDERSTANDING AND AGREEMENTS. As a user of the EDS, I:
- · Will use EDS only for authorized purposes.
- · Understand that information processed on this site may be monitored.
- · Will protect EDS and all sensitive information contained in the system from unauthorized personnel.
- Will process only data that pertains to official business and is authorized to be processed in the system.
- · Will not retrieve information for someone who does not have authority to access the information.
- · Will not intentionally access, delete, or alter files, operating systems or programs.
- · Will protect and not share or publicly post my password.
- · Will report to CBCA if my password has been compromised.
- · Will be responsible for all activity that occurs on my individual account once my password has been used to log on.
- · Will ensure my password meets EDS complexity requirements.
- Will use due care when adding a co-representative (when applicable).
- Will use anti-virus software to scan all files for malicious software (e.g., viruses, worms, etc.) before uploading any documents into EDS system.
- · Will not try to disable or subvert EDS security controls or monitoring mechanisms.
- · Will ensure that the Web browser window is closed before navigating to other sites.
- 5. EFFECTIVE DATE. This agreement becomes effective on the date that you accept these Rules of Behavior.

#### ACCEPTANCE

I have read and understand the above *Rules of Behavior*. By my electronic acceptance, I acknowledge and agree that my access to EDS is covered by, and subject to, these rules. Further, I understand that unauthorized or inappropriate use of EDS may result in the loss or limitation of my privileges to use the system and that CBCA retains the right, at its sole discretion, to terminate, cancel, or suspend my access to EDS at any time, without notice. I also understand that I could suffer prosecution, penalties, or financial liability, depending on the severity of the misuse.



7. If your registration is successfully completed, a **Success** pop-up window will appear. Select **OK**.



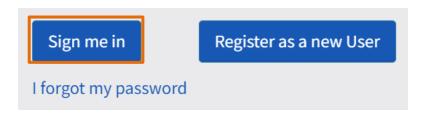
If your registration is not successful, check the registration fields for error messages.

8. The system will send you an email with a temporary password. When you log in to the system for the first time, the system will require you to change your password.

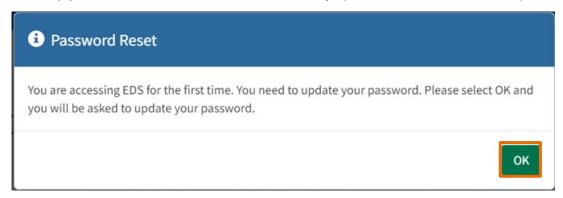
## 2.2 Initial Log In

To log in to the system for the first time:

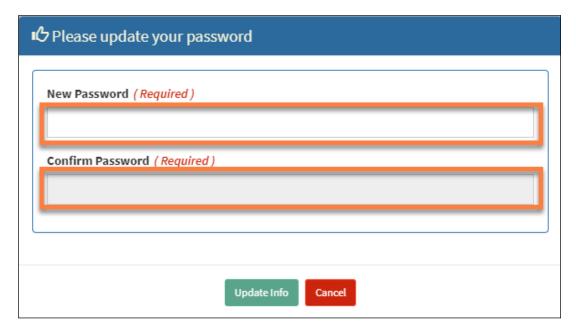
1. You will be issued a temporary password when your EDS account is initially created. To log in to the system for the first time, use the email entered at registration and the temporary password provided by EDS. Select **Sign me in**.



2. Upon your **initial log in**, the system will prompt you to (1) update your password, and (2) choose and answer several security questions. Select **OK** to proceed.



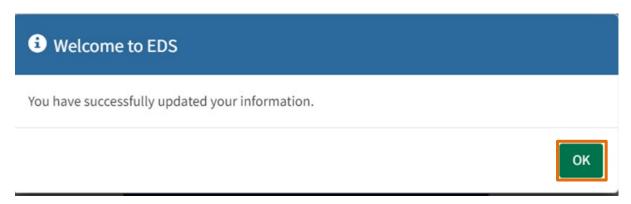
3. Update your password by entering a **New Password** and confirming it.



Passwords must be between 12 and 24 characters in length and contain **one** character from each of the following four categories:

- English uppercase characters (A to Z)
- English lowercase characters (a to z)
- Base 10 digits (0 to 9)
- Special characters (For example, #, \$, and ^)

4. Select **OK** in the **Welcome to EDS** pop-up to finish.



5. If your session remains inactive for 20 minutes, the system will require you to log back in again. You can only be logged in to one session at a time.

## 2.3 Subsequent Logins

After completing the initial log in steps, follow these steps for subsequent log ins:

Enter your EDS account email and password. Select Sign me in.



# 3.0 Application Introduction

This section provides a description of the EDS features.

1. Select the menu icon (highlighted in the images below) to show or hide the site navigation.



Select Active Cases to view your current cases and to return to your Dashboard.
 See section 4.0 Dashboard/Active Cases for more information.



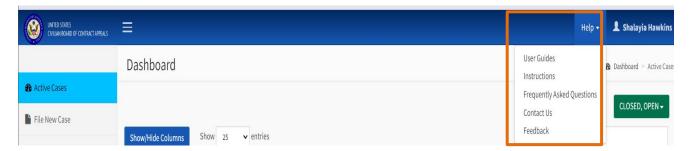
Select File New Case to file a new case. See section 5.1 File a New Case for more information.



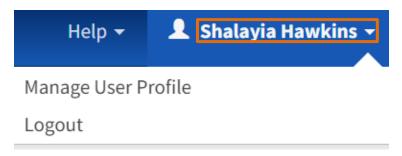
Select Grantee or Third Party Request to request to join a case as a new party.
 See section 7.0 Grantee or Third Party Request for more information.



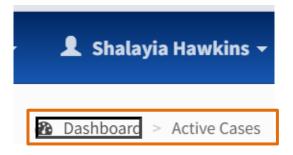
5. Select the **Help** menu (upper right corner of the screen) to access information on **User Guides**, **Instructions**, **Frequently Asked Questions** (**FAQs**), **Contact Us**, and **Feedback**.



 Select your name to access the Manage User Profile or Logout options. See section 8.0 Edit User Profile, Change or Reset Password, and Change Email for information on modifying your profile.

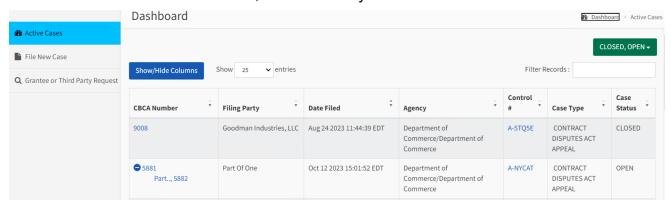


7. Select the **breadcrumb** navigation to see where you are on the site. For instance, this breadcrumb navigation shows that the user is on the dashboard of the site, which shows the user's active cases.



## 4.0 Dashboard/Active Cases

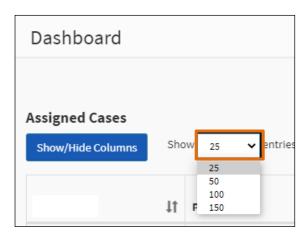
The default view is the dashboard, which shows your active cases.



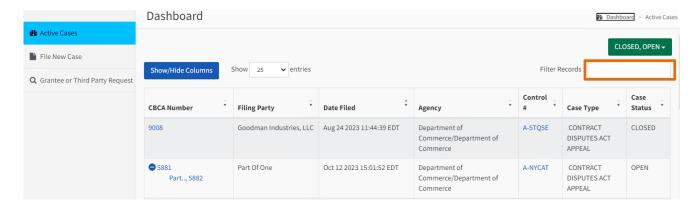
## 4.1 Modify Dashboard

There are several ways to modify the dashboard.

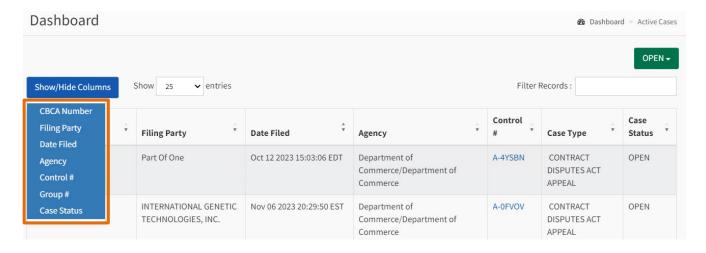
 Show More Entries: select the drop-down to the right of the Show/Hide Columns block to change the number of entries (cases) shown from 25 (default) to 50, 100, or 150.



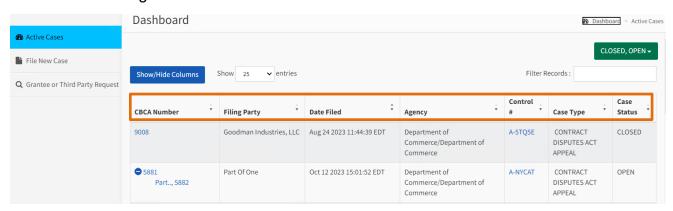
2. **Filter Entries:** Type in a filter parameter in the **Filter Records** field. The records will filter as you type. You can filter, for example, by CBCA Number and Agency. The filter will search all fields for any filter parameter.



3. **Modify Columns:** Select the **Show/Hide Columns** button to select which columns to show.



4. **Sort Columns:** Select the column headings to sort entries in ascending or descending order.

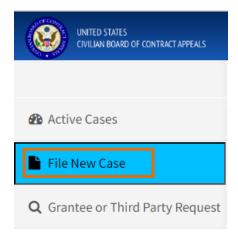


## 5.0 Case Information

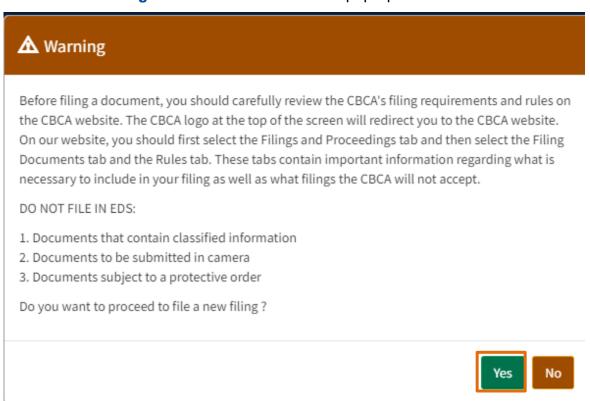
#### 5.1 File a New Case

Follow the instructions below to file a **new case**.

1. From the dashboard, select File New Case.



2. Read the Warning and then select Yes on the pop-up window.



Complete all fields in the New Case Information form. Additional instructions for completing individual fields follow.



4. **Contract Number (For CDA cases only):** This number is found on the contract about which you are filing a case.



5. **Agency Tier 1:** Select the primary agency.



Where the contract is issued by a division or bureau of a primary agency, select it from the Agency Tier 2 drop-down menu. For example, if the contract was issued by the National Oceanic & Atmospheric Administration, which is part of the Department of Commerce, first select Department of Commerce as the Agency Tier 1. Then, a new field titled Agency Tier 2 will appear. From that drop-down menu, select National Oceanic & Atmospheric Administration.



6. Upload Case Document: Only PDF files can be attached. Select Add File.



- 7. A pop-up window will appear. Locate the appropriate file on your computer, select it, and select **Open**.
- 8. For the document(s) filed, answer the following question: Do any of these documents contain information that is subject to a protective order entered by the judge in this case? The filer will select Yes if the filing includes this type of information AND a Protective Order has been entered in the appeal.

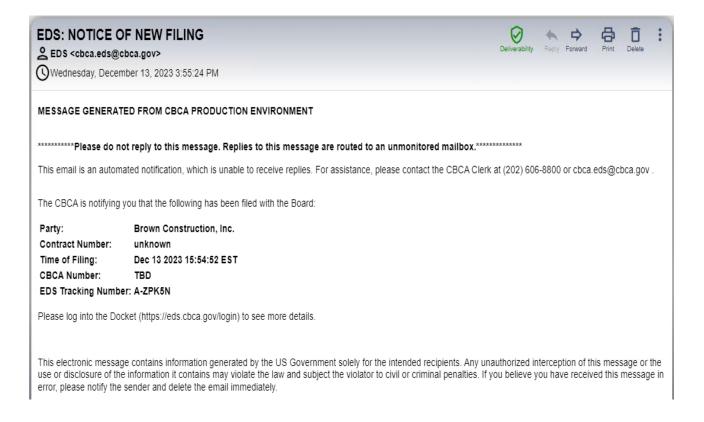
Do any of these documents contain information that is subject to a protective order entered by the judge in this case? The filer will select Yes if the filing includes this type of information AND a Protective Order has been entered in the appeal. (Required)



- 9. If you need to add additional documents associated with the case, select **Yes** for the following question: **Do you want to upload associated documents?** A popup window will appear. Locate the appropriate file on your computer, select it, and select **Open**.
- 10. Add comments to the **Comments** field if needed. Select **Submit**.



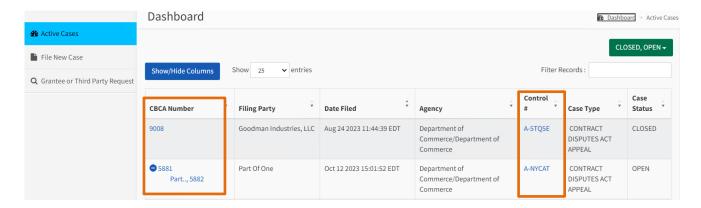
11. The new case will appear in the Active Cases/Dashboard but will not have a CBCA Number. 12. EDS will automatically generate emails to all parties and notify the CBCA **Clerk** when a new case is filed.



13. Once the CBCA Clerk assigns a judge to the case, the CBCA will prepare a docketing notice that includes, among other information, the CBCA Number assigned to the case. The docketing notice will be available on the dashboard, and users who have not turned off email notifications for the case will receive an email notification that the docketing notice has been created by the CBCA.

#### 5.2 View an Active Case/Case Docket Sheet

To view the **Case Docket Sheet** of an active case, select the **CBCA Number** link or the **Control #** link.



#### 5.3 Case Docket Sheet Overview

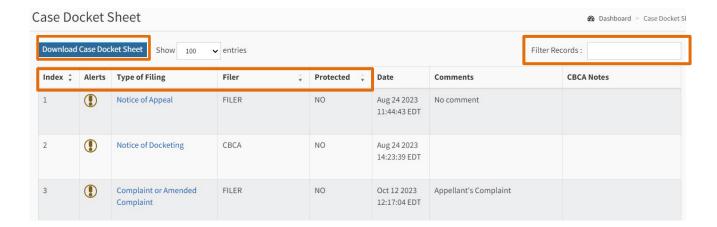
The top part of the **Case Docket Sheet** provides the case information. **This information** cannot be edited except by the CBCA. Please see the following explanations of select items in the case information section.



1. **CBCA Number:** This field shows the number(s) that the CBCA assigns to your case(s). All filings in a case should reference the assigned CBCA Number(s).

- 2. **Grantee/Third Party:** This field shows grantees in FEMA arbitration cases and any third parties permitted by the CBCA to participate in CDA cases.
- 3. Consolidated Cases: If the CBCA has consolidated the case with another pending case(s), this field shows the title and the CBCA Number(s) of the other case(s). After cases are consolidated, a filing made in one case will automatically be filed in the joined case(s). Although a user can see and access the documents in all joined cases (subject to the terms of any applicable protective order(s)), any filings must be made in the filer's own case. For example, the CBCA has consolidated the filings of Filer A and Filer B. Filer A can, subject to the terms of any applicable protective order(s), access and view the docket for Filer B's case. However, in order to file anything in the consolidated cases, Filer A must file the document in Filer A's case.
- 4. **Presiding Judge:** This field shows the CBCA judge assigned to preside over the case.
- 5. Case Status: Case status will be Open or Closed. See section 6.0 Case Docket Sheet for more information.
- 6. **Protective Order Issued?:** This field shows whether CBCA has issued a protective order for the case.

The bottom part of the **Case Docket Sheet** shows the records attached to this case. Records can include documents or docket entries created by the CBCA. The docket sheet can be downloaded by clicking the Download Case Docket Sheet button. Records can be sorted by the **Index**, **Filer**, and **Protected** columns. Additionally, you can filter or search records by using the **Filter Records** field.



## **5.3.1** Alerts

Any new records on the **Case Docket Sheet** are identified with an alert icon that will display in the **Alerts** column. The Alert icon will remain visible until the new record is opened.

Index ‡	Alerts	Type of Filing	Filer ÷	Protected 🗦	Date	Comments
1		Filer Notice	FILER	NO	Jul 19 2023 11:37:26 EDT	
2	•	Notice Of Appearance	AGENCY (Department of Commerce/Department of Commerce)	NO	Jul 19 2023 12:19:14 EDT	
3		Denial of Notice of Appearance	GAO	NO	Jul 19 2023 12:21:25 EDT	
4	•	Board's Issuance of Subpoena	CBCA	NO	Jul 25 2023 11:35:21 EDT	
5	•	Motion to Compel	CBCA	NO	Jul 31 2023 12:04:17 EDT	test cert

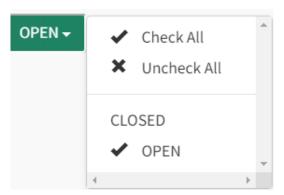
#### **5.3.2 Opening Attachments**

Attachments can be opened by selecting the link in the **Type of Filing** column. The attachments can be viewed and downloaded. If a protective order has been issued for a case, parties not admitted to the protective order **will not** be able to access documents containing protected material.



## 6.0 Case Docket Sheet Actions

While viewing the **Case Docket Sheet** page, the navigation menu options change depending on the case status: **Open** or **Closed**.



## 6.1 Open Case Actions

If the Case is **Open**, the following four actions can be performed:



- 1. Return to the dashboard to view **Active Cases**.
- 2. **Submit New Documents** to the current case.
- 3. In the **Parties** screen, view all parties to the case and their respective representatives and add secondary representatives.
- 4. Set your **Email Preferences**.

#### 6.2 Closed Case Actions

In CDA cases, a case is marked **Closed** by the CBCA after the appeal period has lapsed. In FEMA arbitration cases, it is **Closed** after a decision has been issued. If the case status is

**Closed**, the following actions can be performed, according to your role:

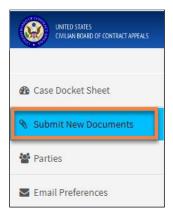


- 1. Return to the dashboard to view **Active Cases**. There you can access case files and download the case docket sheet (see section 5.2).
- 2. Submit New Documents for the current case.
- 3. Manage and add party members in the **Parties** screen.
- 4. Set your **Email Preferences**.

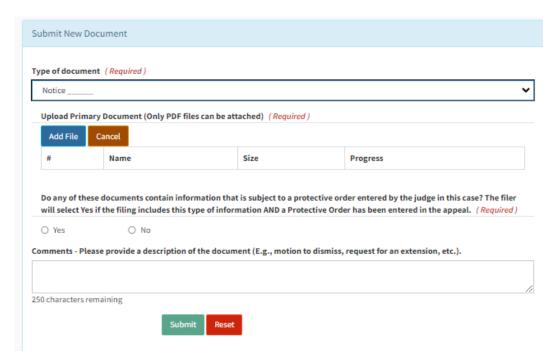
#### 6.3 Submit New Documents

New documents submitted will be automatically attached to the currently viewed case and a new record will be entered for that case. Follow the instructions below to submit new documents.

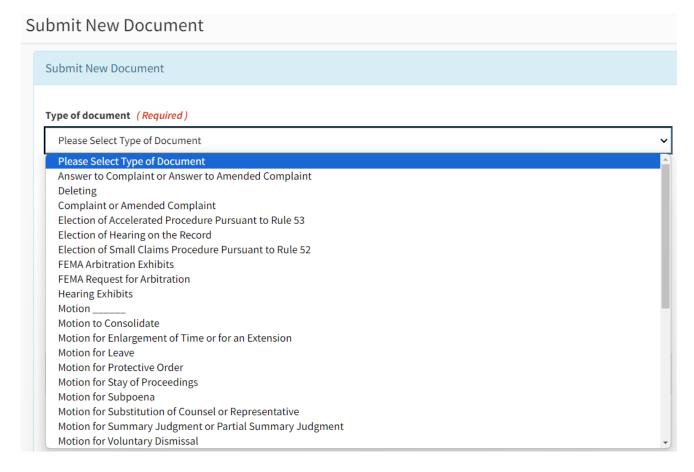
1. In the dashboard navigation menu, select **Submit New Documents**.



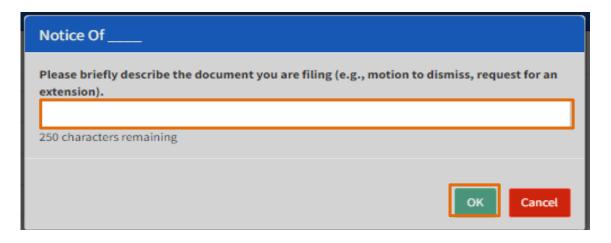
2. Complete the fields on the **Submit New Documents** screen. Additional instructions for completing individual fields follow.



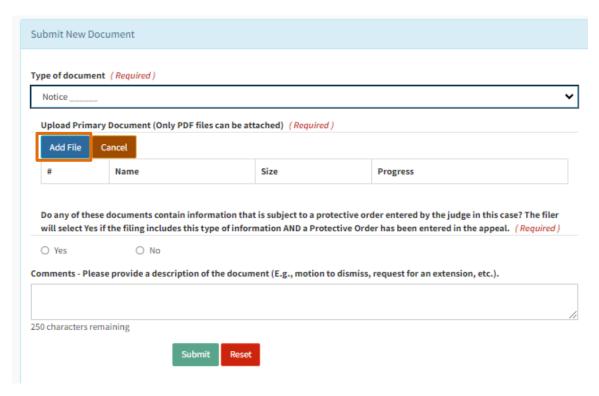
3. Select the Type of Document from the drop-down menu. The available options will vary depending on the type of case and the case status (open or closed). The following example displays the Type of Document menu choices for a case with an 'Open' status.



4. If you select a document type followed by an underscore (i.e., a blank), a pop-up window will ask you to fill in the blank. Type in a brief description of the document and select **OK**.



#### 5. Select Add File under Upload Primary Document.



**Note**: File names which are invalid will be removed from the upload queue. If your file name or size is invalid, you will get the following error message:

File Name: Bad'Format#.pdf, Error:: File name is invalid and will be removed from the upload queue. Please rename the file and upload it again. The only allowed characters in the file name are a-z, A-Z, 0-9, ., \_, #,(),&. Make sure the length of the file name does not exceed 250 characters.

A pop-up window will appear. Locate the appropriate file on your computer, select it (only **PDF files** can be attached), and select **Open**.

6. For the document(s) filed, answer the following question:

Do any of these documents contain information that is subject to a protective order entered by the judge in this case? The filer will select Yes if the filing includes this type of information AND a Protective Order has been entered in the appeal. (Required)

O Yes

No

7. NOTE ON PROTECTED MATERIAL: Protected documents are filed like other

documents. The documents must be marked in accordance with the protective order. Only authorized users in a particular case can access protected material filed in the case. When the CBCA issues a protective order or a notice of protective order, the protective order will be available for download on the docket. Additionally, the **Protective Order Issued?** field on the docket will change to **Y**. (See 5.3.6 above).

- 8. Add comments to the **Comments** field, if needed. Select **Submit**.
- 9. Once a document is added, you can add additional documents by selecting **Yes** for the question, **Do you want to upload associated documents?**

Do you want to upload	d associated documents?	(Required)
○Yes	○No	

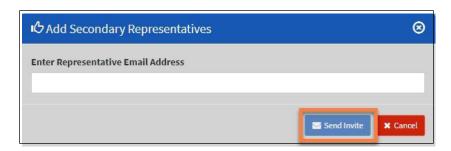
#### 6.4 Parties

The **Parties** screen shows all of the different parties associated with the case. Each party is allowed to have **up to ten representatives** who can access or file documents in a case in EDS. Follow the instructions below to add a secondary representative.

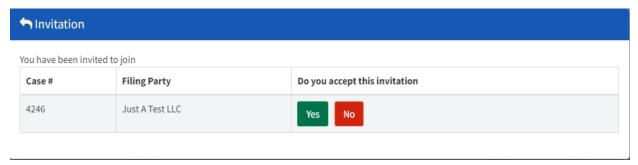
10.In the Parties screen, select +Add 2nd Rep in the Non-Agency Party Representative box.



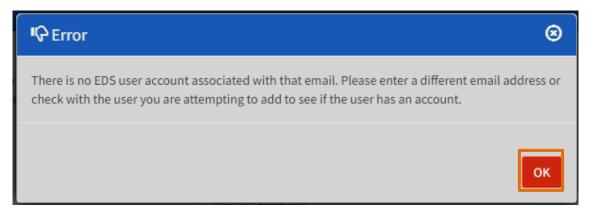
11. In the pop-up box, enter the email for the secondary representative you would like to invite to join the case and select **Send Invite**.



12. In order to invite a secondary representative to join a case, the individual must have an EDS user account. If the individual has an EDS user account, the system will send them an email inviting them to join the case. Upon logging into EDS, the invitee will be prompted to indicate whether they would like to join the case. If the person selects Yes, they will automatically have access to the case. If the person declines, they will not have access to the case. If the person accidentally declines to join the case, the party's primary representative can send the individual another invitation by following steps 1 and 2 above.



13. If the individual does not have an EDS user account, a pop-up error screen will appear and notify you that no such user account exists. Once the individual creates a user account, you can again invite them to join the case by following steps 1 and 2 above.



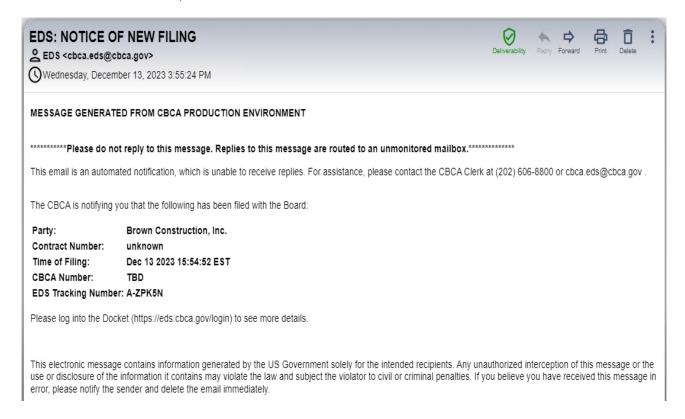
14. Once the secondary representative accepts the invitation to join a case, their information will appear on the **Parties** page in the **Other Representative** box.



Note: Only the Clerk of the Board can delete an agency representative in EDS.

#### 6.5 Email Preferences

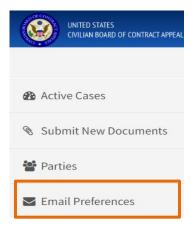
All filings and notices of case developments will be posted to the case docket sheet. When a filing or other case development occurs in EDS, **the system will send all parties an email notification**, which will resemble the notification below.



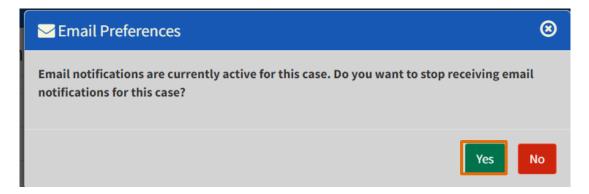
Users are strongly encouraged to keep email notifications activated for each case. Users are solely responsible for reviewing the docket to learn of any new filings or case developments.

#### 6.5.1 Deactivate Email Notifications

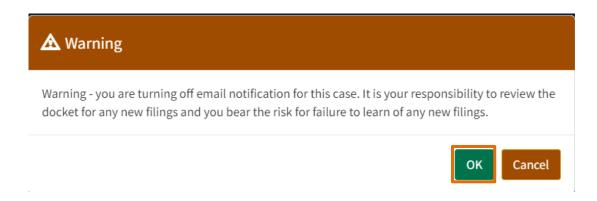
1. On the dashboard navigation menu, select **Email Preferences**.



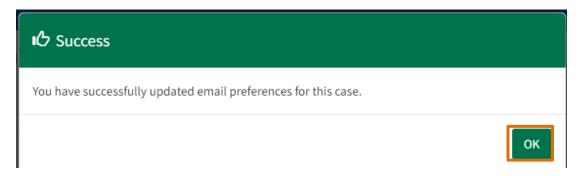
2. Select Yes on the Email Preferences pop-up box.



3. Select **OK** on the **Warning** pop-up.

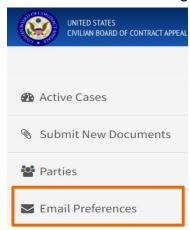


4. Select **OK** on the **Success** pop-up.

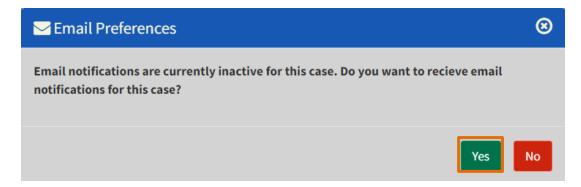


#### 6.5.2 Activate Email Notifications

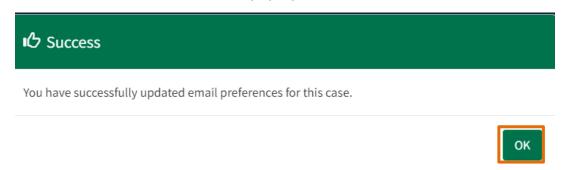
1. On the dashboard navigation menu, select **Email Preferences**.



2. Select Yes on the Email Preferences pop-up box.



3. Select **OK** on the **Success** pop-up.



#### 6.6 Motion for Reconsideration or for Relief from Decision or Order

After a CDA decision on the merits has been issued, but the appeal period has not yet lapsed, a party may file a motion for reconsideration per CBCA Rule 26 or a motion for relief from a decision or order per CBCA Rule 27 by using the navigation menu in EDS.

## 7.0 Grantee or Third Party Request

Parties can seek to join a case as a grantee or third party. **Before joining, users must know the CBCA Number for the case.** Follow the instructions below to file a **Grantee or Third Party** request.

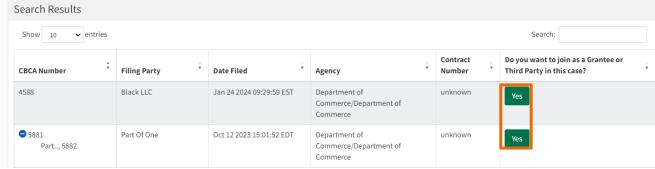
1. From the dashboard navigation menu, select Grantee or Third Party Request.



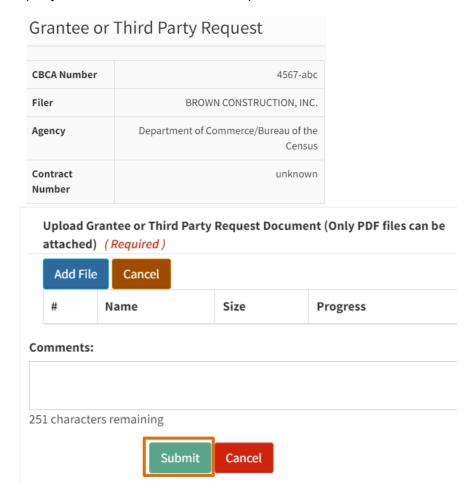
2. Enter the CBCA Number.



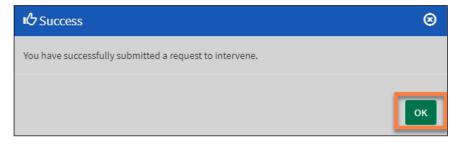
3. Select Search. When the results load, select Yes for the question, Do you want to join as a Grantee or Third Party in this case?



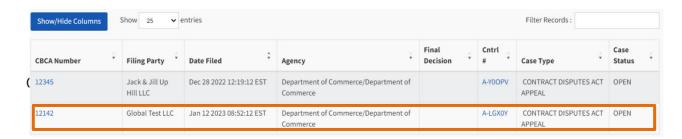
4. Complete the **Grantee or Third Party Request** form and upload any related files (only **PDF files** can be attached). Select **Submit**.



5. Select **OK** on the **Success** pop-up window.



 The case will appear in your Active Cases/Dashboard. However, you will not be able to access the docket and associated filings until the CBCA approves your Grantee or Third Party Request.

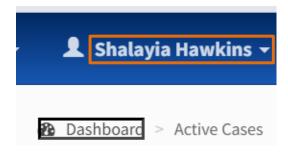


# 8.0 Edit User Profile, Change or Reset Password, or Change Email

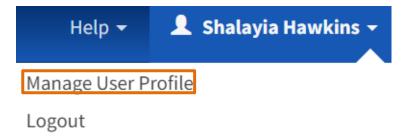
Follow these instructions to perform the following actions that can be accessed from your User Profile page: Edit User Profile, Change or Reset Password, or Change Email.

#### 8.1 Edit User Profile

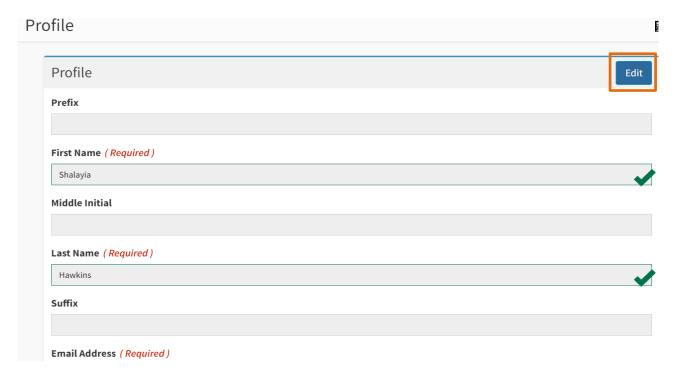
1. Select your name in the upper right corner of the window.



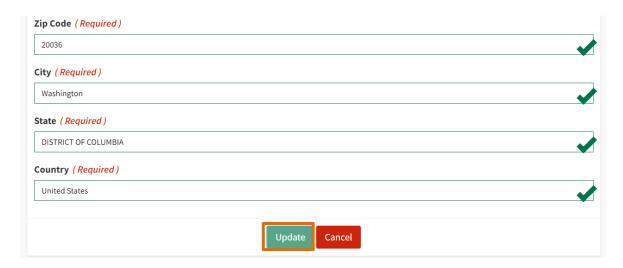
2. Select Manage User Profile.



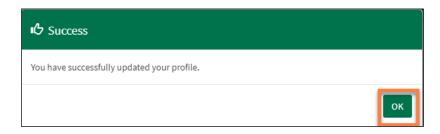
3. The Profile page will display. Select Edit to update any fields.



4. Enter your updated information and then select **Update**.

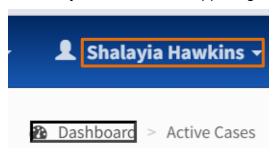


5. Select **OK** on the **Success** pop-up window.

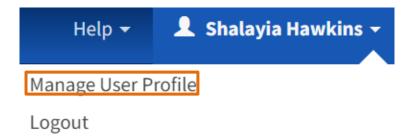


## 8.2 Change Password

1. Select your name in the upper right corner of the window.



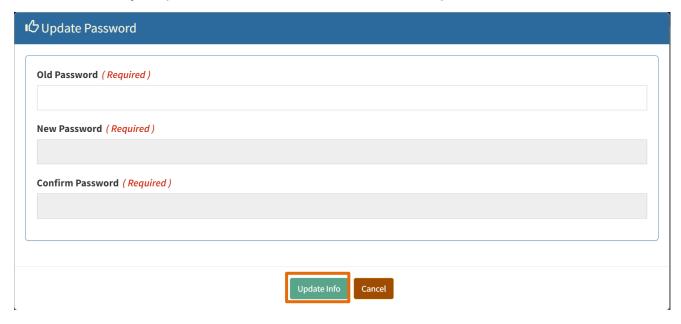
2. Select Manage User Profile.



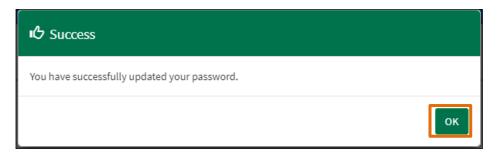
3. Select **Change Password** on the navigation menu.



- 4. Enter your current (old) password and then enter your new password. Passwords must be between 12 and 24 characters in length and contain **one character from each of the following four categories**:
  - English uppercase characters (A to Z)
  - English lowercase characters (a to z)
  - Base 10 digits (0 to 9)
  - Special characters (For example, #, \$, and ^)
- 5. Confirm your password in the next field and select **Update Info**.



6. Select **OK** on the **Success** pop-up window.



## 8.3 Reset Password

If you forget your password, you can reset your password as follows:

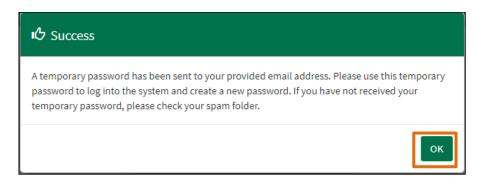
1. On the EDS login page, select I forgot my password.



2. In the pop-up window, enter the email address associated with your EDS account and select **OK**.



3. A Success pop-up window appears. Select OK.



4. You will receive an email with a temporary password and instructions for resetting your password, as in the example below. Copy the temporary password and select the link in the email to update your password.

THIS E-MAIL CONTAINS IMPORTANT INFORMATION PERTAINING TO YOUR ABILITY TO ACCESS THE ELECTRONIC DOCKET SYSTEM - DO NOT LOSE THIS MESSAGE!

Your account has been created. Please use the following temporary password to access your account:

7ggvUx0#ejj!

Tips on copying and pasting the system-generated temporary password: Due to the cryptic nature of the system-generated password, it may be easier for you to copy and paste the password from this e-mail into the password field on the EDS login page. To copy and paste the password from this e-mail:

- highlight the temporary password with your mouse (be sure to include ONLY the characters in the password and NOT the blank spaces that precede or follow the password);
- 2. with the password highlighted, press both the Ctrl key and letter 'C' to copy the password;
- 3. position your cursor in the password field in the EDS login screen and press both the Ctrl key and letter 'V' to paste the password into the password field.

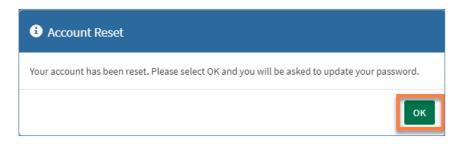
Note: these instructions work for PC users only

Log into the ELECTRONIC DOCKET SYSTEM (EDS) (https://eds.cbca.gov/login) and reset your password as prompted.

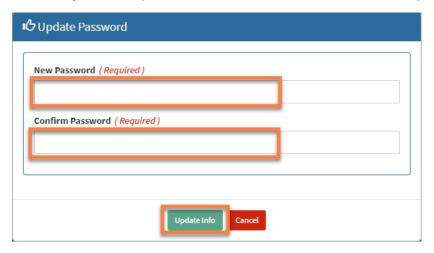
Your password must include at least 12, but no more than 24 alphanumeric and special characters with no spaces, including at least:

- 12-24 characters
- One number (0 to 9)
- One uppercase letter
- One lowercase letter
- One special character!#\$-%=+:;?~\*

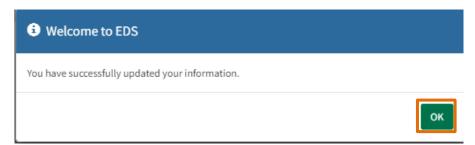
- 5. Follow the login steps in section 2.2 Initial Log In, using the temporary password that you copied in step 4 above.
- 6. Select OK on the **Account Reset** pop-up window.



- 7. Enter your new password. Passwords must be between 12 to 24 characters in length, and contain **one character from each of the following four categories**:
  - a. English uppercase characters (A to Z)
  - b. English lowercase characters (a to z)
  - c. Base 10 digits (0 to 9)
  - d. Special characters (for example: #, \$, and ^)
- 8. Confirm your new password in the next field and select **Update Info**



9. Select **OK** on the **Welcome to EDS** success pop-up window.



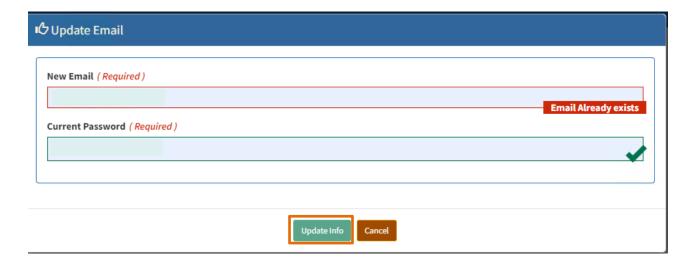
## 8.4 Change Email

Follow these instructions to change your email address.

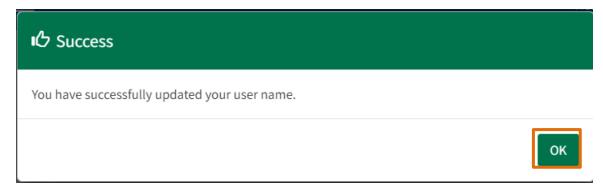
1. Select **Change Email** on the navigation menu.



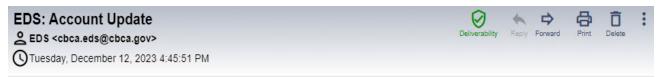
2. Enter your new email address and then enter your current password. Click on **Update Info**.



3. You will get a Success pop-up window. Click OK.



4. An account update email notification will be sent.



This is to notify you that you have recently updated your user name. If you have not made this change, please contact the CBCA at (202) 606-8800 or cbcaclerk@cbca.gov immediately.

This electronic message contains information generated by the US Government solely for the intended recipients. Any unauthorized interception of this message or the use or disclosure of the information it contains may violate the law and subject the violator to civil or criminal penalties. If you believe you have received this message in error, please notify the sender and delete the email immediately.

## 9.0 System Unavailability

In the event that a filer is unable to file a document in EDS due to a technical failure of EDS during business hours, please contact the Clerk's Office for assistance at 202-606-8800 or cbcaclerk@cbca.gov. The business hours of the Clerk's Office are Monday through Friday, 8:00 a.m. to 4:30 p.m. Eastern Time, excluding Federal holidays or days when the Board is otherwise closed for any reason. If a filer is unable to file a document in EDS during a period other than business hours, the filer should send its document to the Clerk's Office by email at <a href="mailto:cbca.efile@cbca.gov">cbca.efile@cbca.gov</a>, and copy the opposing party, with an explanation of the circumstances that precluded the filer from using the EDS system.

# **List of Acronyms**

Acronym	Definition
EDS	Electronic Docketing System
CBCA	U.S. Civilian Board of Contract Appeals
FAQ	Frequently Asked Questions
POC	Point of Contact