The 2nd Annual Paralegal Managers' Institute

February 26, 2007 The University Club Washington, DC

March 8, 2007
The City Club on Bunker Hill
Los Angeles, California

8:30-9:00 Registration and Continental Breakfast

9:00-9:15 Welcome and Opening Remarks

9:15-9:45 **Keynote Address: Renewing Your Commitment to Diversity in Staffing**

Jim D. Burns

Business Director Greenberg Traurig LLP 2450 Colorado Avenue, Suite 400E Santa Monica, CA 90404 310.586.6593 (direct) burnsjd@gtlaw.com (LA)

9:45-10:45

Motivating and Rewarding Your Staff in a Competitive Market

Today's paralegal workforce is more educated, skilled and tech savvy than ever before. They expect more from their employers and have plenty of options. Consequently, holding on to good people is one of the greatest challenges that paralegal managers face. Join us for a session, which will discuss:

- Understanding the different demographics within the paralegal work force
- Benchmarking: How do we compare to the competition?
- Working with firm leadership to develop and communicate performance goals
- Evaluations: Annual reviews and more
- Compensation: Monetary and beyond
 - Salaries and bonuses
 - Career advancement
 - o Culture and quality of life

Allen M. Gardner

Partner Latham & Watkins LLP Washington DC ALLEN.GARDNER@LW.com (DC)

Suzanne Jakstavich

Director of Human Resources Crowell & Moring LLP Washington, DC sjakstavich@crowell.com (DC)

Rhonda L. Reid

Allen Matkins Leck Gamble Mallory & Natsis LLP 515 S. Figueroa Street, Suite 700 Los Angeles, California 90071

Direct: 213/955-5586 Facsimile: 213/620-8816

Email: rreid@allenmatkins.com

(LA)

Leslie Ripley

Director of Professional Development & Recruiting Gibson, Dunn & Crutcher LLP Los Angeles, California lripley@gibsondunn.com (LA)

10:45-11:00 Mid-Morning Break

11:00-12:00 Becoming the Beloved Expert at Your Firm: Advice for Career Development

- Defining the paralegal's role, and thus, your own
- Distinguishing yourself from the other firm administrators
- Making an impact on your staff
 - Mentoring
 - o Being an advocate
 - Identifying training opportunities
 - o Creating career paths

Paige Drewelow

Director of Attorney Recruiting O'Melveny & Myers LLP

San Francisco, California pdrewelow@OMM.com (DC and LA)

Carolyn M. Hilgers

Director of Paralegal Services King & Spalding Atlanta, Georgia (404) 572-3494 chilgers.kslaw.com (DC)

Joanne S. Ollman

Director of Professional Resources PROSKAUER ROSE LLP Director of Professional Resources 1585 Broadway | New York, NY 10036-8299 V: 212.969.5065 | F: 212.969.2900 jollman@proskauer.com (LA)

12:00-1:00 Luncheon and Address

Reel Justice: Images of Law and Lawyers in Courtroom Films (LA conference only)

Professor of Law Emeritus
UCLA School of Law
UCLA Extension
Attorney Assistant Training Program
Board of Advisors
bergman@law.ucla.edu
(LA)

XE Factor: Relationships for Business Success (DC conference only)

Arnie Herz, Esq.

Paul Bergman

Publisher, *Legal Sanity*Principal, Legal Sanity Learning Programs
14 Vanderventer Ave. Ste. 255
Port Washington, NY 11050
tel. 516-767-0800
fax. 516-706-1416
arnie@arnieherz.com
(DC)

Understanding and Effectively Managing the E-Discovery Process

This session will provide you with a foundation for managing the e-discovery process from the initial request to evidence production. Our panelists will discuss best practices for preparation and proven methods for collecting, processing and reviewing data.

Stanley M. Gibson

Partner
Discovery Technology Group
Jeffer, Mangels, Butler & Marmaro LLP
1900 Avenue of the Stars
7th Floor
Los Angeles, California 90067
(310) 201-3548
SGibson@jmbm.com
(LA)

Liz Bachman-Grechi

Practice Technology Services Director Reed Smith LLP Oakland, California 510-466-6102 LGrechi@reedsmith.com (LA)

Anne LePore

Senior Paralegal Morrison & Foerster LLP 425 Market Street San Francisco, CA 94105 (415) 268-7261 alepore@mofo.com (DC)

Brian Stempel

Firmwide Litigation Services Manager Kirkland & Ellis LLP Citigroup Center | 153 East 53rd Street | New York, NY 10022 212.446.4811 Direct | 212.446.4900 Fax bstempel@kirkland.com (DC and LA)

2:00-3:00

Government Investigations: Critical Legal and E-Discovery Issues (DC Conference Only)

In the wake of the scandals that have rocked the Fortune 500, SEC, DOJ, FTC and AG investigations have become a fact of life for

corporations and the law firms that represent them. This panel will provide you with best practices for working with your clients to prepare for and respond to regulatory demands for electronic data.

Tom Hanusik

Partner Crowell & Moring LLP Washington, DC thanusik@crowell.com (DC)

Carrie Mallen

Manager, Litigation Support McKesson Law Department McKesson Corporation San Francisco, California Carrie.Mallen@mckesson.com (DC)

Products Liability Litigation: Critical Legal and E-Discovery Topics (LA Conference Only)

- Preservation: Who what where why how and when?
- Practical Tips and Basic Law on Foreign e-Discovery
- Update on the Federal Rules: Practical implications how parties are responding and how courts are ruling.

Janet Kwuon

Partner
Director of Complex Litigation
E-discovery
Reed Smith LLP
Los Angeles, California
213 457 8013
jkwuon@reedsmith.com
(LA)

Joy Murao

Manager of Global Practice Support Latham & Watkins LLP 555 West Fifth Street, Suite 800 Los Angeles, CA 90013-1010 Direct Dial: +1.213.891.7292 Fax: +1.213.891.7123 Joy.murao@lw.com (LA)

Break

3:15-4:15

The Client's Perspective: Coordinating and Working As a Team and on Major Litigation Projects

This session is your opportunity to meet high-ranking, in-house litigation department personnel, who liaise with law firms, and hear their perspective on team building and co-ordination. Our panelists will discuss:

- Analyzing the project and developing strategy
- The pressure to keep litigation costs down
- How they choose outside counsel
- How they determine which tasks can be done in-house
- Coordinating in-house and law firm staff
- The importance of understanding the corporate culture and communication

Moderator

Ellen J. Pohlemus

Director of Operations Morgan, Lewis & Bockius LLP Washington, DC epolhamus@morganlewis.com (DC and LA)

Sheila L. Popowych

Patent Litigation Paralegal Eastman Kodak Company 343 State Street Rochester, New York 14650-0211 phone: (585) 781-1588 fax: (585) 724-9563 sheila.popowych@kodak.com (DC)

Kimbir Tate

Manager, Litigation Support One Post Street, 33rd Floor San Francisco, CA 94114 PH:(415) 983-7522 FX: (415) 983-9369 kimbir.tate@mckesson.com (DC and LA)

Maggie Tooch

Senior Litigation Paralegal Yahoo! Search Marketing Burbank, California toochm@yahoo-inc.com (LA)

Marc Vockell

Senior Counsel, Litigation Dell Inc. One Dell Way-RR1-33 Round Rock, TX 78682 ph: (512) 723-7416 fax: (512) 283-7416 marc_vockell@dell.com (LA)

4:15-5:15

Re-Directing Employee Conduct That Can Expose Your Firm to Liability

Issues like sub-standard skills, chronic absenteeism, low productivity, failure to follow directions and inappropriate office attire are relatively easy to identify and remedy. What do you do when seemingly productive employees engage in behavior that can expose your firm to liability? This panel will examine the factors within the legal industry, which tempt good employees to pad hours, cut corners and plagiarize work product. Gain insight into how prevent, detect and rectify this more subtle yet very dangerous employee conduct.

Karen DeCrescenzo

Principal Paralegal/Legal Intern Coordinator Office of the City Attorney Civil Division 1200 Third Avenue, Suite 1620 San Diego, CA 92101 (619) 533-5887 (619) 236-7215 FAX KDeCrescenzo@sandiego.gov (LA)

Hubert R. Dorsainvil

Staffing Coordinator Legal Support Services Debevoise & Plimpton LLP New York, New York hrdorsainvil@debevoise.com (DC)

Brent M. Giddens

Partner

707 Wilshire Boulevard, Suite 5150

Los Angeles, California 90017 Telephone: (213) 612-6300

Facsimile: (213) 612-6301 bgiddens@cdflaborlaw.com

(LA)

Lisa M. Hoffer

Paralegal Manager McKenna Long & Aldridge LLP Washington, D.C. PH: (202) 496-7113 FAX: (202) 496-7481 lhoffer@mckennalong.com (DC)

Julie A. Hooper

Paralegal Manager Gibson, Dunn & Crutcher LLP 1050 Connecticut Ave NW Washington, DC 20036 ph: (202) 887-3626 JHooper@gibsondunn.com (DC)

Barbara Mitchell

Paralegal Coordinator
Heller Ehrman LLP
601 S Figueroa St 40th Fl
Los Angeles, CA 90071
ph: (213) 244-7873
fax: (213) 689-1868
barbara.mitchell@hellerehrman.com
(LA)

5:15-6:15

Cocktail Reception